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Lessons Management Forum 2019



Proudly sponsored by:



Tuesday 30 July –
Wednesday 31 July 2019



Novotel Sydney Central
169–179 Thomas St, Sydney NSW 2000



Office of
Emergency Management

Day one

Tuesday 30 July 2019

Lessons identified from incidents/operations

Time	Presentation
8.15 am	Registration opens
9.00 am	Christine Owen (Forum Moderator), University of Tasmania Opening and housekeeping
9.10 am	Kyle Stewart APM, Commissioner NSW SES; Rob Cameron, Director General, EMA; Stuart Ellis AM, CEO, AFAC Welcome and opening
9.30 am	Amanda Coghlan – Strategic Policy Institute Australia's whole-of-government response to offshore contingencies: insights and lessons learning
9.50 am	Geoff Cooper – Centre for Army Lessons Lessons from Defence response to domestic emergencies
10.10 am	Q&A with speakers
10.30 am	Morning tea
11.00 am	Feargus O'Connor – Office of Emergency Management, NSW Lessons from catastrophic events and multiple recovery operations
11.20 am	Mark Thomason – South Australia Country Fire Service Lessons from biohazard events
11.40 am	Q&A with speakers
12.00 pm	2019 Lessons Management Award winner announced followed by presentation
12.30 pm	Lunch
Presentations	
1.30 pm	Karla Hartnett – Inspector-General for Emergency Management, Queensland A climate for lessons
1.50 pm	Carla Bailey – Metro North Hospital and Health Service The perfect storm – learning from acute capacity surges
2.10 pm	Mark Gunning – Country Fire Authority Learning from learning – the South West fires
2.30 pm	Q&A with speakers
3.00 pm	Afternoon tea
3.30 pm	Jacqueline Roessgen – Australian Electoral Commission Building lessons management capability organisationally
3.50 pm	Lisa Jackson – Emergency Management Victoria Trends and insights from Victoria
4.10 pm	Q&A with speakers
4.40 pm	Wrap up – identifying and discussing emerging themes
5.00 – 7.00 pm	Networking event

Day two

Wednesday 31 July 2019

Successful approaches to lessons management

Time	Presentation								
8.30 am	Recap of Day 1 – Christine Owen (Forum Moderator)								
8.40 am	David Oberhettinger* – NASA, US Towards an effective lessons learned process: practices that have proven effective at NASA Jet Propulsion Laboratory (NASA-JPL)								
9.05 am	<i>Tech changeover to second international presentation</i>								
9.10 am	Travis Dotson* – Wildfire Lessons Learned Center, US Developing an effective lessons sharing process								
9.35 am	Katelyn Samson – Australian Institute for Disaster Resilience The Australian Disaster Resilience Lessons Management Handbook								
9.45 am	Morning tea								
10.15 am	Workshops commence								
	<table border="0"> <tr> <td>Observations, Insights, Lessons Identified and Lessons Learned (OILL) training</td> <td>Getting the best ‘bang’ for your research utilisation buck</td> <td>weLearn – Developing a learning culture</td> <td>What to do when you don’t know what to do – decision making in complex situations</td> </tr> <tr> <td>Mark Cuthbert – Australian Maritime Safety Authority</td> <td>Christine Owen – University of Tasmania</td> <td>Lisa Jackson – Emergency Management Victoria</td> <td>Dr Claire Cooper – Emergency Management Victoria and Jamie Mackenzie – Red Flag Leadership Solutions</td> </tr> </table>	Observations, Insights, Lessons Identified and Lessons Learned (OILL) training	Getting the best ‘bang’ for your research utilisation buck	weLearn – Developing a learning culture	What to do when you don’t know what to do – decision making in complex situations	Mark Cuthbert – Australian Maritime Safety Authority	Christine Owen – University of Tasmania	Lisa Jackson – Emergency Management Victoria	Dr Claire Cooper – Emergency Management Victoria and Jamie Mackenzie – Red Flag Leadership Solutions
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Mark Cuthbert – Australian Maritime Safety Authority	Christine Owen – University of Tasmania	Lisa Jackson – Emergency Management Victoria	Dr Claire Cooper – Emergency Management Victoria and Jamie Mackenzie – Red Flag Leadership Solutions						
12.30 pm	Lunch								
	Presentations								
1.30 pm	Meg Lowe – Queensland Fire and Emergency Services Our changing landscape – adapting our learning journey								
1.50 pm	Des Hosie – Fire and Emergency New Zealand How do you beat ‘The Silo Effect’ and share lessons across sectors?								
2.10 pm	Sarah Vierboom – Transport for NSW Our business-facing approach to lessons management								
2.30 pm	Q&A with speakers								
3.00 pm	Afternoon tea								
3.20 pm	Superintendent David Groer – Aviation Rescue and Fire Fighting Service Lessons foundation for aviation firefighting								
3.40 pm	Army Knowledge Group – Centre for Army Lessons How Army are using lessons (TBC)								
4.00 pm	Iain MacKenzie – Inspector-General for Emergency Management, QLD Are we learning? Personal reflections and what would Yoda say?								
4.20 pm	Closing panel								
4.50 pm	Closing remarks								

*International presentations will be provided via videoconferencing facilities

Are we learning? The 2019 Lessons Management Forum will again bring together lessons management practitioners, those interested in this area and those new to the area to share good practice, learnings and innovations.

PRESENTATIONS

Day 1 will cover lessons identified from incidents/operations and Day 2 will cover successful approaches to lessons management. There will be a broad range of presentations and workshops from various organisations, jurisdictions and sectors.

THE FORUM

Is open to everyone and will provide face-to-face networking opportunities to enhance the expanding community of practitioners working in the lessons management area, and new members are encouraged to join.

WORKSHOPS

In addition to the presentations, attendees have the opportunity to register for breakout workshop sessions which will be run on the morning of Day 2. Delegates must register for a workshop at the Registration desk on the morning of Day 1, and there will be a cap for the number of delegates that can be accommodated in each workshop.

NETWORKING EVENT

A networking event will be held on the evening of Day 1 of the forum from 5.00 pm to 7.00 pm at the forum venue with drinks and canapes being served.

AFAC LESSONS MANAGEMENT AWARD 2019



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Slido (www.slido.com) is a web-based platform that will allow you to use your phones or tablet to submit and upvote questions before and during any of the sessions at the forum, as well as participate in polls across the two days. A selection of questions will be addressed to the presenters during the Q&A and panel sessions. For those questions not answered during these sessions, we encourage you to approach the presenter during one of the breaks to ask directly (where possible).

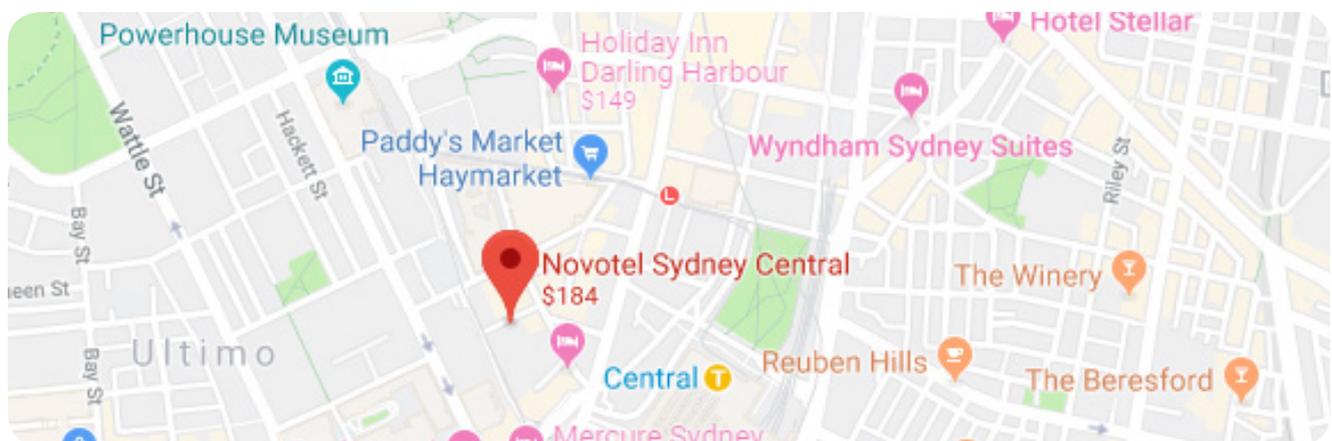
All questions and answers will be included on the Community of Practice LinkedIn group which you can join at: <https://www.linkedin.com/groups/13523669>

Standard text messaging rates apply.

MORE INFORMATION

For more information please contact AFAC at events.afac@afac.com.au or phone +61 3 9419 2388.

Following the forum we are proposing to share with all delegates the contact details (name, agency and email addresses) of the other delegates to enable better networking opportunities. If you do not wish to have your details shared please advise when signing in at registration. A photographer will be onsite at the two-day forum and networking event. These photos may be used for future promotional purposes. If you wish to opt-out you will need to advise the photographer.



Australian Institute for
Disaster Resilience

