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Lessons Management Forum 2019



Tuesday 30 July –
Wednesday 31 July 2019



Novotel Sydney Central
169–179 Thomas St, Sydney NSW 2000



Justice
Office of
Emergency Management

Day one

Tuesday 30 July 2019

Lessons identified from incidents/operations

Time	Presentation
8.15 am	Registration opens
9.00 am	Christine Owen (Forum Moderator), University of Tasmania Opening and housekeeping
9.10 am	TBC – Kyle Stewart, A/G Commissioner NSW SES Welcome and Opening
9.20 am	Amanda Coghlan – Australian Civil-Military Centre Lessons from Australia's International Humanitarian Responses (title tbc)
9.40 am	Geoff Cooper – Centre for Army Lessons Lessons from Defence response to domestic emergencies (title tbc)
10.00 am	Q&A with speakers
10.30 am	Morning tea
11.00 am	TBC – Office of Emergency Management New South Wales Lessons From NSW Recovery (title tbc)
11.20 am	Mark Thomason – South Australia Country Fire Service Lessons from a biohazard response (title tbc)
11.40 am	Q&A with speakers
12.00 pm	2018 Lessons Management Award winner announced followed by presentation
12.30 pm	Lunch
Presentations	
1.30 pm	Karla Hartnett – QLD Inspector General Emergency Management Update on QLD Lessons Management Program (title tbc)
1.50 pm	Carla Bailey – Metro North Hospital and Health Service What lessons have been identified from incidents and operations (title tbc)
2.10 pm	Mark Gunning – Country Fire Authority Learning from learning – the South West fires
2.30 pm	Q&A with speakers
3.00 pm	Afternoon tea
3.20 pm	Jacqueline Roessgen – Australian Electoral Commission Building lessons management capability organisationally
3.50 pm	Mark Ryan – QLD Department of Natural Resources, Mines and Energy Learning from our experiences – the DNRME journey
4.10 pm	Lisa Jackson – Emergency Management Victoria Trends and insights from Victoria
4.30 pm	Q&A with speakers
4.50 pm	Wrap up – identifying and discussing emerging themes
5.10 – 7.10 pm	Networking event

Day two

Wednesday 31 July 2019

Successful approaches to lessons management

Time	Presentation		
8.30 am	Recap of Day 1 – Christine Owen (Forum Moderator)		
8.40 am	David Oberhettinger* – NASA Towards an effective lessons learned process: practices that have proven effective at NASA jet propulsion laboratory (NASA-JPL)		
9.05 am	<i>Tech changeover to second international presentation</i>		
9.10 am	Travis Dotson* – Wildfire Lessons Learned Center, US Developing an effective lessons sharing process		
9.35 am	Katelyn Samson – Australian Institute for Disaster Resilience Lessons Management Handbook (title tbc)		
9.45 am	Morning tea		
10.15 am	Workshops commence		
	Observations, Insights and Lessons (OIL) training Mark Cuthbert – Department of Home Affairs	Getting the best ‘bang’ for your research utilisation buck Christine Owen – UTAS	weLearn – Developing a learning culture Lisa Jackson – Emergency Management Victoria
12.30 pm	Lunch		
	Presentations		
1.30 pm	Meg Lowe – Queensland Fire and Emergency Services Lessons Management (title tbc)		
1.50 pm	Des Hosie – Fire and Emergency New Zealand Safety, continuous improvement and lessons management		
2.10 pm	Sarah Vierboom – Transport for NSW Our business-facing approach to lessons management		
2.30 pm	Q&A with speakers		
3.00 pm	Afternoon tea		
3.20 pm	Superintendent David Groer – Aviation Rescue and Fire Fighting Service Lessons foundation for aviation firefighting		
3.40 pm	Army – Centre for Army Lessons Strategic perspective on how they are using lessons (title tbc)		
4.00 pm	Iain McKenzie – Inspector-General for Emergency Management, QLD Title tbc		
4.20 pm	Closing panel		
4.50 pm	Closing remarks		

*International presentations will be provided via videoconferencing facilities

Are we learning? The 2019 Lessons Management Forum will again bring together lessons management practitioners, those interested in this area and those new to the area to share good practice, learnings and innovations.

PRESENTATIONS

Will cover lessons that have been identified as well as how to manage lessons. There will be a broad range of presentations and workshops from various organisations, jurisdictions and sectors.

THE FORUM

Is open to everyone and will provide face-to-face networking opportunities to enhance the expanding community of practitioners working in the lessons management area, and new members are encouraged to join.

WORKSHOPS

In addition to the presentations, attendees have the opportunity to register for breakout workshop sessions which will be run on the morning of Day 2.

NETWORKING EVENT

A networking event will be held on the evening of Day 1 of the forum from 5.10 pm to 7.10 pm at the forum venue with drinks and canapes being served.

AFAC LESSONS MANAGEMENT AWARD 2019



Award proudly sponsored by ISW Development Pty Ltd – a multi-award winning Australian IBM Business Partner.

MORE INFORMATION

For more information please contact AFAC at events.afac@afac.com.au or phone +61 3 9419 2388.

Following the forum we are proposing to share with all delegates the contact details (name, agency and email addresses) of the other delegates to enable better networking opportunities. If you do not wish to have your details shared please advise when signing in at registration. A photographer will be onsite at the two-day forum and networking event. These photos may be used for future promotional purposes. If you wish to opt-out you will need to advise the photographer.



Australian Institute for
Disaster Resilience

